



1, what kind of [auto diagnostic tools](#) can Cyue offer?

- A. Cyue is able to offer diagnostic tools for various vehicle models: BMW(GT1), OPS, BENZ(MB,STAR), AUDI, FORD, HONDA, TOYOTA,RENAULT, CHRYSLER, PEUGEOT, OPEL, NISSAN, FIAT,GM, MITSUBISHI,VOLVO, PORSCHE,T300, VW, PSA, MAZTA, and MINICAR and so on.
- B. Other than diagnostic cable for car, we also offer diagnostic cable for truck and motorbike.
- C. Special diagnostic cable with serial ports, OBD female or male interface, breakout cables, DC plug, USB interface, battery clamp are also available.

2, What's the features and advantage of Cyue [Auto Diagnostic Cables](#)?

- A. It is with same function as original cable.
- B. Plug and play, there is no need to do any more process when you receive it.
- C.Our diagnostic cables supports diagnostics and active tests.
- D. High quality plastic and metal, quality craftsmanship gives the cable superior flexibility and durability
- E. We do not use waste conductor and waste plastic but 100% brand new product only.
- F. Aluminum foil shielding is able to avoid EMI noise immunity and insure the data transmitting performance.
- G. The materials of our cables comply with UL and RoHS standards.
- H. High quality design, high matching precision
- I. High temperature resistant, portable and durable
- J. 100% electric testing and full-inspection.
- K. The customized pin definition ensures the compatibility between the cables and the vehicles.
- L. The standard pinout of the diagnostic cable makes it fit for a large variety of scan tools

3, How can we insure our quality?

- A. We use high quality plastic and metal, no waste conductor and waste plastic but 100% brand new raw material only.
- B. We use imported crimping machines (high precision) and experienced staff (quality craftsmanship).
- C. Our techniques process: cutting, crimping, welding, molding, assembly and testing.
- D. Our Quality Control: IQC-IPQC-FQC-OQC.
- E. All diagnostic tools are tested before shipping.

4,Advantage of our before sale service:

- A. Customized specifications and drawings are accepted.
- B. Competitive Prices: Manufacturer wholesale price.
- C. Variety of Design: Many design for option.
- D. Small Order Acceptable: No MOQ limit.
- E. ODM and OEM Accepted: Our factory is able to design and produce diagnostic cables, OBD connectors accordingly to your requirements.



- F. We will confirm the pin diagram with you before production in order to make sure you will get correct items and avoid compatibility problem.
- G. Each cable will be packed with single PE bag in order to avoid damage on transportation.
- H. Label with clear description will be stucked on each bag so that the user can recognize it quickly.
- I. We accept T/T, Western Union and PayPal payment term.
- J. We are able to ship the goods via UPS, DHL, EMS, FedEx, HK POST AIR, and air and sea transportation.
- K. Prompt Delivery: Our factory is near airport, seaport and Hong Kong so we are able to offer fast and directly ship.

5, Advantage of our after sale service:

- A. Cyue offer one year product quality warranty.
- B. We provide free technical support by internet or via phone
- C. Pls notify us immediately if the item is defective or damaged, so that we can take record and replace a new one for you in time.

6, What's the function of the Magnet Ring (Magnet Loop) on our [Diagnostic Cable](#)?

Electronic cable is always with EMI noise immunity during data transmission, the function of the Magnet Ring (Magnet Loop) is to absorb and reduce the EMI noise immunity. It will play very important role when it is in high frequency condition. Especially when it is a cable without shield.

7, As for the length, it is not the longer the better, electronic cable is always with loss, the longer length, the more loss, so, just order the right length you need.

8, Other than auto cables with standard OBD connector, Cyue also supply some obdi to obdii adapter for those who need non-16-pin troubleshooting for their cars with a 16-pin-compliant scan tool. These obdi to obdii connector is made with two ends of connector, one of the end is 16 pin used to connect the OBD2-compliant scanners, the other end is to plug into the cars non-16 pin socket. These obd2 obd1 adapters we supply work with numerous of world-renowned brands cars, such as BENZ Sprinter 14Pin to 16Pin Adaptor, Mercedes benz 38Pin Connector, BMW 20pin to 16 Pin Connector, Honda 3Pin Lead cable, BMW connectors for BMW GT1 and so on.

9, As for OEM and ODM, please kindly send us enquiry with detail requirement such as adapter type (plug type or interface type), pin definition (diagram), length, special requirement on material, packing requirement and so on.

If you need more information about other diagnostic tools, [DLC](#), diagnostic cables, trouble code readers, scan tools, please visit <http://www.cyue-tech.com/index.php?a=index&m=Product&id=37>.